

COVID-19 Risk assessment

Organisation name: Sabrina Boat

| What are the hazards? | Who might be harmed and how? | What measures are you taking? | Do you need to do anything else to manage this risk? | Action by whom? |
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| Distance between passengers/crew | All Passengers and crew are expected to maintain safe social distance to reduce spread of COVID-19 | Capacity of boat has been halved, allowing for tables and chairs to be appropriately spaced out. Benches have been removed and replaced with singular chairs. | Crew will instruct and guide passengers through boat in a manner that will prevent cross overs | All crew, manager to monitor |
| Customers queuing safe distance apart | Customers queuing too close together will result in potential spread of virus | 2-meter markers will be added to the street where customers queue, signage will be made and placed in view of queue area to relay this information. 2-meter markers will also be added to ramp all the way down to boat. Skippers will also remind customers to maintain safe distance when boarding. | No additional action required | Skippers, Management, crew |
| Crew exposure | Both crew and customers are at risk of unknowingly receiving or transmitting virus | All active members of staff will be required to take additional precautions to protect themselves and others. Use of PPE such as face masks and gloves will be used. Regularly cleaning hands with sanitiser. | Active staff will also be responsible for cleaning down their work areas on a regular basis | Skippers, Management, crew |
| Customer exposure | Customers at risk of unknowingly transmitting bacteria | We will sell PPE such as facemasks and gloves to customers. | PPE will need to be pre-organised into bags to be sold without cross contamination. | Skippers, Management, crew |
| Air circulation | Customers and crew are more at risk of passing germs if there is less fresh air | Sides of the boat will always remain open to allow for fresh circulation of air. | No additional action required | Skippers, Management, crew |
| Passengers moving around risking spread | Passengers and crew at risk of contracting virus | If any food or drink is served, everything will be done via table service so that passengers can remain seated in their safe area. | Crew will need to remain conscious of their own cleanliness and PPE | Skippers, Management, crew |
| Ticket purchases | Another surface/exchange with potential risk for transmission | We will endeavour to make all ticket purchases contact free by doing them online or over the phone. | No additional action needed | Skippers, Management, crew |
| Customer cleanliness | Customer risk touching surfaces and risk transmitting or receiving virus | Sanitiser stations will be installed at key points. One at the top of pontoon street level for entrance, one on boat at the main door for way out. Customers will be asked to use sanitiser stations on the way in and on the way out | No additional action required | Skippers, Management, crew |

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| Exposed Surfaces | Surfaces always at risk of harbouring harmful bacteria which can be transmitted to both crew and staff alike | Crew will be cleaning down all surfaces with antibacterial spray before and after every trip. This will include areas like tables, railings, door handles etc | No additional action required | Management, Crew |
| Customer awareness of situation and procedure | Passengers not being aware of procedures may result in disorganisation and lack of adhering to safety precautions | Signs will be made and installed at multiple locations in the vicinity with a clear explanation of expectations to keep everyone safe. Skippers will also relay information over megaphone at the top of the pontoon and during safety briefs. Crew will also be on hand to relay this information. | No additional action required | Skippers, Management, crew |