

Sabrina Boat – Front of House Team Leader Job Description

We are looking for an enthusiastic and motivated Front of House Team Leader to join our team!. If you like a bit of variety and beautiful views on the water, then this role may be for you!

Please note, this role involves serving alcohol, this role is for someone 18 years or older.

About us:

The Sabrina boat is a 60-seater passenger vessel on the River Severn that runs along the river loop around Shrewsbury town centre. We offer day trips with table service and a live commentary given by our fantastic team of skippers.

As well as our day trips, the Sabrina Boat also operates as a function venue. These range from our own theme nights to private parties.

About the role:

Primarily, you will be required to run a smooth shift on the Sabrina Boat whether on your own or working with a team. You will be making/ running drinks, cash handling, and ensuring the boat is safely and securely tied on to our pontoon.

The position will require a combination of daytime and evening work, working 4 or 5 out of 7 days during the working week. However, we will also consider candidates that would like to work part-time hours. Your total hours may vary depending on the requirements of the business.

As working on a boat can provide many different challenges, some of which you may not have encountered before, you will take part in a full training program to provide you all the skills and knowledge needed to be successful within the role. Although supervisory or management experience is preferable, we also welcome applicants with no prior experience.

We are sincerely committed to pushing our supervisors to learn new skills. These can include, but are not limited to;

- Working in an office environment
- Skippering the Sabrina Boat
- Driving our Picnic Boat
- Maintenance
- Marketing
- Website design
- It system management

Is this you?

- Able to demonstrate energy, drive, and commitment.
- Ability to treat people in a fair, consistent, and respectful manner.

- Effective in developing and maintaining working relationships to ensure high levels of customer service whilst working within teams or alone.
- Excellent organisational skills, communication, and time management.

Key responsibilities:

- Management of running smooth day trips & evening functions
- Ensuring that the levels of service are maintained to the company standards
- Motivating and inspiring your team on every shift
- Assisting the Boat Manager
- Opening and closing the boat and cleaning
- Doing wet and dry stock orders
- Health & safety management
- Daily cash ups
- EHO & CoSHH compliance

Staff Benefits

- Tips will still be divided out on the day with a very small % into an office tip box.
- Employee of the month
- Free drink after your shift
- Free hot drinks and soft drinks during your shift
- Free bottled water during your shift
- Discounted food and drink
- Staff parties throughout the year

Boat Trips

- 1 Free family ticket a season
- 1 Free dance theme night
- Discounted food + drink theme night tickets
- £50 off picnic boat hire

How to apply

Apply on indeed or

Email us your CV and cover letter info@sabrinaboat.co.uk

On the other hand you are more than welcome to pop into our office and drop in your CV and cover letter!

If you have any questions, please feel free to give us a call on 01743 369741.